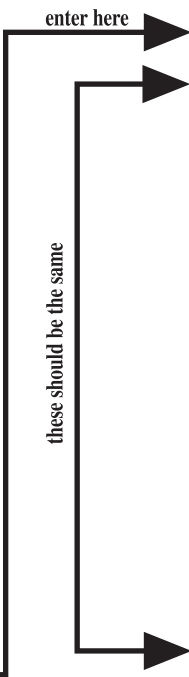


USE THIS FORM TO BALANCE YOUR ACCOUNT

Table with columns: CHECK NUMBER OR DATE OF TRANSACTION, AMOUNT. Includes a TOTAL row at the bottom.

ACCOUNT BALANCE section with fields for ending account balance, deposits, and withdrawals. Includes SUB TOTAL and ACCOUNT BALANCE = \$ lines.

REGISTER BALANCE section with fields for register balance, deposits, and service charges. Includes SUB TOTAL and REGISTER BALANCE = \$ lines.



- If the account balance does not balance to your register balance:
1. Compare dollar amount of canceled checks and withdrawals shown on your statement to your register.
2. Compare the dollar amount of your deposits shown on your statement to your register.
3. Be sure you subtracted all bank service charges and fees from your register.
4. Be sure you recorded all ATM and other transactions in your register.
5. For interest-bearing checking and savings account customers, be sure you added interest paid this period or subtracted withholding (if any).
6. Check all additions and subtractions in your register.
7. If your account is still out of balance, notify your branch right away.



Please report any discrepancies immediately. If not reported within 30 days we will consider this statement correct.

IN CASE OF ERRORS OR QUESTIONS ABOUT AN ELECTRONIC TRANSFER telephone us at (907) 777-4362 or 1-800-856-4362 write us at P.O. Box 101925 • Anchorage, AK 99510-1925 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt.

We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- 1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
3. Tell us the date and dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

MEMBER FDIC

Bank Now! by phone 777-4700 in Anchorage, or 1-800-856-4FNB (4362) toll free from other communities in the U.S. Bank Now! by phone is available 24 hours a day, seven days a week.

To access account information, just follow these easy steps:

- Press [1] for automated account information.
• Press [1] for all account information.
• Enter your account number, then press [#].
• Press [1] if you entered a checking account number, [2] if you entered a savings account number.
• Enter your current password, then press [#].
• Then select desired option.



Open Saturdays Noon - 4 pm

Anchorage Dimond Branch • Eagle River Branch • Eastchester Branch • Muldoon Branch • South Center Branch Fairbanks Golden Valley Branch Kenai Kenai Branch Palmer Palmer Branch Soldotna Soldotna Branch Juneau Valley Centre Branch Wasilla Wasilla Branch